Career Objective

Bijlesh kumar saroj

Intend to build career with leading corporate of hi-tech environment with committed & dedicated people, which helps to explore myself for the growth of organization.

**EDUCATION**

**BSC IT**

[bijlesh9987@gmail.com](mailto:bijlesh9987@gmail.com)

 MOB - 7738969073

DOB - 10 JULY 1997

Add:

House no 0179/017,

Talavali Gaon, Ghansoli, NAVI MUMBAI -400701, India

Oriental college commerce and technology, Sanpada

11/2017 - 11/2020, Graduated with 7.55 CGPA

**HSC**

Arya gurukul international college, Airoli

/2015 - 05/2016, 47.54%

**SSC**

Sharda vidya mandir, Airoli

06/2013 - 06/2014, 52.80%

### PERSONAL SKILLS

* Team Work
* Active Listening
* Problem Solving
* Punctuality

### CERTIFICATION

* + AWS
  + ISC2 Cyber

Security Training 1 month

### INTERESTS

* + Gaming
  + Cricket
  + Bike Riding
  + Cooking

# WORK EXPERIENCE

**Progressive Infotech Pvt. Ltd. - Service Engineer ( Jul-2022 to Sep-2024)**

* Managing end user support of PAN India.
* Responsible to Monitor Daily/Monthly Health check & updates of AD, DNS, Print, File, Web, Database, and Application Servers running on Windows Server OS platforms 2012- 2022, Telephone Switching equipment, Printer Manage
* Azure AD Server and SSO
* Cloud Mail ID Migration to Office 365, Cloud Mail ID Created with minimum Storage.
* Exchange Server, Sharepoint, eDiscovery, Implement and Manage security features to protect Office 365
* Responsible for continuation of Email Services, Secured Shared drive services, VPN services for all India Users
* IP Phone Configuration (VOIP)
* File Server, Email Server, Blocking Mails When Required.
* Switches upgradation and Manage.
* IPAD Configuration in MDM and Responsibilities: Remote Support, Device Monitoring, Security Management, Updates and Maintenance and around of Pan India
* MDM services management VMware
* Firewalls Rules implement
* Antivirus and Patches updated
* Call Logs With Vendors.
* Ticketing Monitor and ticket raise through Chat Boat AI Tools.

## Thyrocare Pvt Ltd. (IT Executive) Start from September 2024

* Team Lead and Provided Pan india Support
* Server Manage and upgradation timely patches update.
* Devices Configure in ScaleFusion and MDM
* Office 365 and Gsuit License upgrade as per Organization requirement.
* Exchange Server, SharePoint, OneDrive, Compliance, Security
* Network Switches Configuration from Vendors
* IT Assets Monitor in Snipe IT and Monthly bases report provided to Manager
* Compliance updated monthly bases and monitor through (**ManageEngine**)
* ISP Monitor around 85 pan India, if any down call logs with service provider

**PROJECT**

* + Online Book Selling Web Site (2019-

2020)

* + Technology Used: Visual Studio, HTML, CSS, .NET

Framework, C#, MySQL

* + New Domain Controller Set up for Eris Mumbai, Year 2023
  + New Office Readiness for Eris Mumbai (VC, Telephone, Network), Year 2022, (1 Month)

# LANGUAGES

Hindi Marathi English

# TECHNICAL SKILLS

* + **System Administration –** Active Directory, DNS, WEB Server, Office 365, Firewall, Network, Endpoint Security, Azure servers, VPN Connection, System Backup, AWS IAM, Compliance
  + **Hardware:** Laptop, Desktop, MacBook, iPad, Server, Cisco Network Devices, Firewall, Cisco Ip Phone, Cisco Telepresence, Wireless Presentation Device Operating Systems: Windows 2010, Windows Server 2012 to 2022, MacOS, IOS,
  + Switches/AP and Server installation
  + **Applications:** Office 2016, Office 365, Exchange Server, Sharepoint Azure AD, Cisco Softphone, Cisco & RSA VPN, Active Directory, Visual Studio, Automation, Wave Application, kaspersky antivirus, Crowdstrike.
  + Data Security and Backup Applications: Encryption Software like Safeguard & Bit locker, One drive and Druva in sync backup solution, PCMover for Data Transfer

# ACHIEVEMENT

* + - **Hats Off Award:** Creating Link of LMS in App Format and Deploy 1000 users IPAD **(Client Side)**
    - **Hats Off Award:** Lost IPAD Recover by MDM Base with live tracking details and provided to user and he gets IPAD. **(Client Side)**